



The EUROPEAN SUPERVISOR EDUCATION INITIATIVE (ESE)

presents the

seminar on

“English and Communication Skills for European Supervisors”

hosted by: Banka Slovenije

Date: 19 - 21 October 2026

Venue: CEF, Ljubljana



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OBJECTIVES

This seminar aims to address the communication and intercultural skills required when carrying out tasks in the field of financial supervision in English, both in on-site and online meeting settings. Participants should have an opportunity to enhance their communication capabilities in English through intensive interaction, always focusing on financial regulation terminology.

TARGET GROUP

Supervisory staff, new and experienced, or other central bank/supervisory authority employees required to communicate in both written and spoken English in the area of banking, insurance and/or capital markets supervision.

All attendees should have a minimum CEF level of B2 in English (mandatory).

PLACEMENT TEST

A placement test will be conducted prior to the seminar to ensure optimal implementation and to address the needs of all participants.

GROUP SIZE

There will be a maximum of 12 participants.

TRAINER

Trisha Fiss
inlingua Frankfurt am Main



Program:

Day 1: Monday, 19 October 2026

09:00 - 10:30	Session 1 - Multicultural meeting situations Intercultural awareness and intercultural communication Phraseology for multicultural meetings Group work
10:30 - 10:45	Coffee break
10:45 - 12:30	Session 2 - Creating impact Making effective interventions with concise, logical and persuasive points Group work
12:30 - 13:30	Lunch
13:30 - 16:30	Session 3 - Question techniques Applying question techniques for gathering information Group work Extension of vocabulary and phraseology essential for supervision and regulation (15.00-15.15 coffee break) Wrap up: Grammar analysis
19:00	Dinner at (the Restavracija Breg?)

Day 2: Tuesday, 20 October 2026

09:00 - 10:30	Session 1 - Active roleplay Putting day 1 into practice Group work
10:30 - 10:45	Coffee break
10:45 - 12:30	Session 2 - Written communication The evolving world of language and etiquette Phraseology for emails



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12:30 - 13:30	Lunch
13:30 - 16:30	Session 3 - Writing workshop Intercultural communication in formal and informal writing Group work Extension of vocabulary and phraseology essential for supervision and regulation (15.00-15.15 coffee break) Wrap up: Take-aways
19:00	Walking tour in the city centre of Ljubljana ended with finger food

Day 3: Wednesday, 21 October 2026

09:00 - 10:30	Session 1 - Active roleplay Putting day 2 into practice Group work
10:30 - 10:45	Coffee break
10:45 - 12:15	Session 2- International networking Putting it all together
End of training	



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ORGANISATIONAL INFORMATION

SEMINAR VENUE

The seminar will be held at:

Center of Excellence in Finance
Cankarjeva 18
1000 Ljubljana
Slovenija

TRAINING FEE AND REGISTRATION

Seminar fee: 650 EUR (excl. accommodation)

Please register via our website until **Wednesday, 16 September 2026**

at [English and Communication Skills for European Supervisor | European Supervisor Education Initiative](#)

Lunches, snacks and soft drinks will be provided throughout the seminar. Two social events with dinner is also included.

Confirmations of participation will be sent after the registration deadline. Cancellation is free of charge until registration deadline. For any cancellations after the registration deadline the complete training fee is due, unless replacement by another staff member of the cancelling institution can be arranged. Please note that nominating institutions will be charged via an invoice after the training.

ACCOMODATION

After the registration deadline we can inform the participants whether there is a hotel block booking available. In this case the relevant information will be sent together with the confirmation of participation after the registration deadline. In case a hotel block booking cannot be arranged, accommodation should be organised by the participants themselves.

SEMINAR ORGANISATION

ESE Secretariat at Deutsche Bundesbank, Head Office Frankfurt
Email: ese-initiative@bundesbank.de



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ABOUT ESE

The European Supervisor Education Initiative (ESE) is an alliance of central banks and supervisory authorities in Europe with the objective to qualify financial supervisors in Europe. Its members are Banque centrale du Luxembourg, Czech National Bank, De Nederlandsche Bank, Deutsche Bundesbank, German Federal Financial Supervisory Authority and Österreichische Nationalbank.

ESE is committed to high level training based on uniform standards to enhance financial supervisors' knowledge and skills and to promote a common European supervisory culture and practice. The initiative offers a modular seminar programme for banking, insurance and securities and markets supervisors, financial stability analysts and economists from central banks and supervisory authorities in Europe.

ESE is always open to new members or cooperations. Any contribution by European central banks, supervisory authorities or other institutions in the field of financial supervision sharing the idea that training is crucial to the success of financial supervision is highly appreciated.